

Marthall Tree Products

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Marthall Tree Products Guarantee

We are very proud of the fact that we personally guarantee virtually all our Timber Products for 10 years, but to do this there is the following stipulations.

Any defective products can only be returned with the invoice to which it was purchased.

All timbers if cut for any reason, have been resealed with a recognized End Seal preservative.

If the product is to have ground contact it must be a User Class 4 Product as stipulated on our price list.

The guarantee will not cover any product to which has been constantly in contact with moisture.

All fixings used with the timber to be rust proof.

Any product returned with the correct paperwork, will be investigated as to the cause of the problem, a refund will only be issued after the findings of our own internal investigation and are limited to cost of the materials only.

